

**RELEVATE**

LIFT | RAISE | LIGHTEN

# Dev As A Service

Dedicated, expert dev support for Zoho and custom systems. Ongoing help, your way.

## Dedicated Dev Support, When You Need It

Developer as a Service gives you consistent, expert support across Zoho and custom platforms without quoting for every fix or feature.

This monthly model includes development hours, regular stand-ups, a shared task backlog, and a responsive team who knows your systems. From quick fixes to workflow upgrades and new features, we keep things moving.

You can pause anytime, with unused hours valid for 90 days. Flexible, practical, and built for ongoing improvement.



**Faster System  
Improvements**



**Less Downtime,  
Fewer Bottlenecks**



**Clear Priorities and  
Shared Visibility**



**Scalable Support  
That Grows With You**

## Why Choose Dev as a Service

Business moves fast and your systems should too.

Dev as a Service gives you a trusted team ready to refine, build, and troubleshoot as you grow. Cut delays, reduce bottlenecks, and keep evolving with expert help at your side.

[relevate.com.au](https://relevate.com.au)[contact@relevate.au](mailto:contact@relevate.au)

1300 677 276



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## Here's How Dev As A Service Works

Submit tasks  
or ideas via  
our shared  
backlog

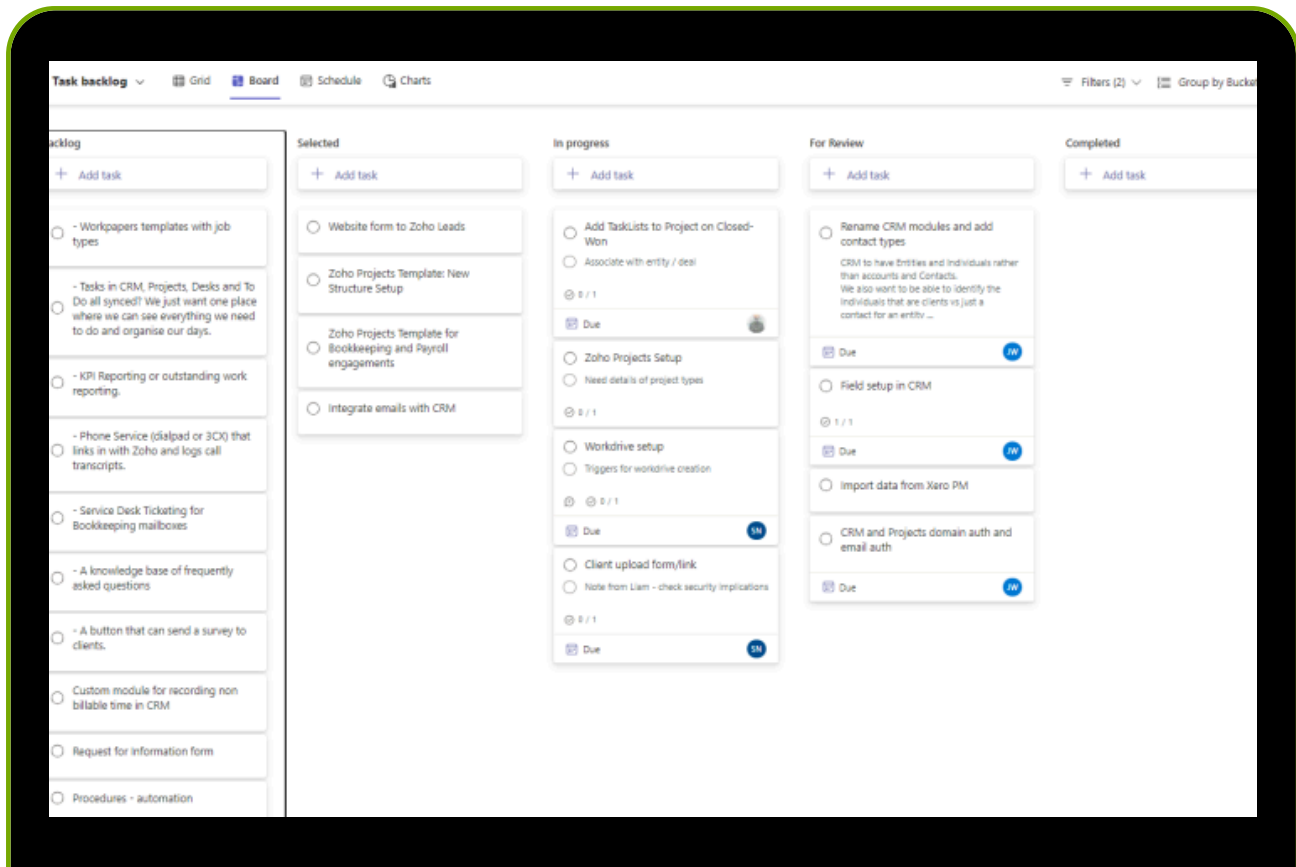
We prioritise  
together in  
weekly  
stand-ups

We build,  
test and  
review  
each item

We update  
your systems  
or send  
packages

You see  
progress and  
rollover  
hours as  
needed

### Agile Development Task Backlog



We take your ideas, feedback and feature requests and put them into a regular release program. We combine ideas, break out others into more detail and continually roll out usable features that deliver real value

## What You Can Use Dev Hours For

- ✓ Workflow tweaks & UI adjustments
- ✓ Custom functions & automations
- ✓ API & system integrations
- ✓ Bug fixes & stability improvements
- ✓ Reports, dashboards, data tasks
- ✓ Scheduled maintenance

## Flexible Monthly Packages

Your dev hours roll over for 90 days, so you can pause anytime and resume when ready. No lock-in contracts. Just reliable support, when and how you need it.



**Hours roll over for  
90 days**



**No lock-in contract**



**Support evolves as  
your needs change**



**Planned rollouts, not  
firefighting**



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## Our Packages



### Essentials

16 Hours Per Month  
Fortnightly Standup  
Task Backlog  
Regular Releases  
Standard Support



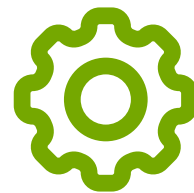
### Classic

24 Hours Per Month  
Fortnightly Standup  
Task Backlog  
Regular Releases  
Priority Support  
Monthly Mini-Projects



### Premium

32 Hours Per Month  
Weekly Standup  
Task Backlog  
Regular Releases  
Priority Support  
Monthly Mini-Projects



### Custom

Need something more?  
Talk to us  
We can tailor a  
package to suit  
your requirements



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# Is Dev As A Service Right For Us?

## Ongoing Development at Your Pace

Not every team needs a full-time developer, but most growing teams need reliable technical help to keep moving. Whether it's squashing bugs, building features, or connecting systems, things pile up fast without a steady process.

Dev as a Service gives you expert development hours, a dedicated partner who knows your systems, and a rhythm that supports momentum, not just one-off builds. No quoting delays. No waiting to start. Just steady progress, the way it should be.

### Best For:

Ongoing Zoho and custom development support, made simple. Perfect for teams refining workflows, building features, or scaling with less friction.



#### **Ideal if your team is:**

- Running Zoho or custom-built platforms
- Managing internal workflows that evolve often
- Building new features or improving old ones
- Looking for consistent, expert support without the overhead



#### **Not ideal if:**

- You want a one-off build with no follow-up
- Your requirements are intermittent
- You're unsure what you need yet (we can help!)



Let's keep your systems evolving. You don't need to go through another project brief or scope doc just to improve your systems. With Dev as a Service, your to-do list becomes our action plan.

## Ratings & Reviews

### Avon has helped me understand Zoho better.

He is very easy to work with and has a lot of skills and knowledge. Also he is very friendly, helpful and approachable. This helps when you want to understand and use the system to effectively manage your business. I would recommend his services.'

Jensen IP Analysis ★★★★★

### My business was growing rapidly but our CRM had simply not kept pace, and didn't have the capabilities we needed.

I reached out to Avon from Relevate and discussed our needs. From the outset Avon was exceptional to deal with. He quickly understood what we needed and recommended a CRM which would fit our requirements. Avon, and the team at Relevate, helped set up our new CRM and went out of their way to guide us through. The results have been outstanding. ZohoOne has kicked us up two gears with some of the automation. I would highly recommend Avon and the Relevate Team.

SECMON1 ★★★★★

### When I decided to sign up for Zoho One I wasn't sure of what I was in for.

Avon helped me to set up my Zoho, but he did more than just that. He supported me to create effective business processes and then showed me how to set that up in Zoho. He provides more than just software training, he is an all-rounder to truly support you in creating the right business processes, then digitalising them in Zoho to work smarter, not harder! I definitely recommend working with Avon and the Relevate team.

The Stella Way ★★★★★

## Let's Make Your Dev Work Easier



Book a quick call, we'll show you how it works.

No pressure. Just clarity and a walkthrough of how Dev as a Service can help your team.

